

CARE COORDINATION

We know it can be a difficult time for people who are experiencing a change in their workers compensation entitlements. To help, we're offering a Care Coordination Service to make things easier by connecting you with services that have helped other people in similar circumstances to get back on track. Some of those services includes financial counselling, mental health/wellbeing services, housing support and other community supports.

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Working one on one with a Care Coordinator, you will receive a tailored plan that is based on your individual circumstances, needs and goals. You will be supported each step of the way.

If you are interested in taking up this service, or would like more information, please contact us on careertransition@eml.com.au

FREQUENTLY ASKED QUESTIONS

Is there a charge for this service?

No, the transition service is free –it's designed to connect you to useful services to get you the help and support you need.

Will my decision to participate affect my claim?

No, this service is completely independent of workers compensation. Taking up this service is completely voluntary and will not affect your claim in any way.

How long does this service go for?

Care Coordination is generally provided between 6 to 12 weeks from the date you are referred to the service. This is a good time to assess your needs and look at what support services may be suitable for you.

What type of services will I be referred to?

This will depend on your personal circumstances, but examples may include free mental health services, housing support, financial counselling, community workshops, job seeking support and childcare.